

MINIMUM STANDARDS IN ORDER TO BE ACCEPTED AS COACHES AND SUPERVISORS:

REQUIREMENTS FOR ADMISSION TO THE TRAINING:

Completion of degree from a poly-technical college, or university degree.
In exceptional cases, similar, accredited degrees may also be accepted.
FB: Self and group experience, valued at least at 60 units.

REQUIRED EXPERIENCE AT THE TIME OF APPLICATION FOR MEMBERSHIP:

Professional experience: 5 years
Minimum age: 30 years

TRAINING TO BECOME A SUPERVISOR OR COACH:

Minimum duration of the training	2.5 years
Scope of the course	600 units of 45 minutes each or 450 units of 60 minutes each
Self experience in supervision/coaching	30 hours
Training as supervisors or training as a coach	75 hours
Training as supervisors or training as a coach	60 hours

QUALITY SYSTEM OF ASC

The 4 main elements that are binding for all members:

1. Conditions for admission
2. Code of ethics
3. Compliance with quality assurance criteria
4. Ombudsman's office

1. CONDITIONS FOR ADMISSION:

In the conditions for admission, the standards are defined. The standards relate to basic training, professional activities, and the minimum age for training, supervision, and coaching.

2. PROFESSIONAL ETHICS:

The professional ethics and code of ethics constitutes the basis for professional work done by ASC consultants. The consultants' outlook on mankind, and the rules of conduct that govern their relation with customers and clients, and the commitment to the quality system and ombudsman office of the ASC are defined in this code of ethics.

3. QUALITY ASSURANCE:

Every member of the ASC is required to respect the following four quality assurance criteria:

- Practice, i.e. the provision of advisory exercises
- Supervision and coaching of his/her own work in order to reflect on his/her own advisory exercises
- Continuous training and updating with regards to supervision and/or coaching
- Documentation of advisory processes

After every 3 years, the quality assurance team will carry out an assessment.

4. THE OMBUDSMAN'S OFFICE

The Ombudsman's office is available to all customers and clients of ASC-supervisors and coaches. If a conflict or complaint pertaining to the professional service of an ASC supervisor or coach cannot be solved, the office is accessible free of charge. The Ombudsman's office can be contacted by email at the following address: ombudstelle@supervision-coaching.it