Results from Quality workshop, May 30, 2020

Aims and expected results from meeting

The aim of the online meeting was to exchange ideas on upgrading ANSE Quality standards and to work on proposals for next steps how to go on.

Expected result of the meeting was: exchanged ideas on ANSE Quality standards upgrade and next steps how to go on.

Context of meeting

The Quality topic is an important part of ANSE policy (ANSE Intermediate Policy plan 2018-2020). 16 countries have voted in favour of Mutual Recognition of each other's registered members and this opens an important discussion in our community: What are the quality standards in National Organizations and how to upgrade ANSE Quality standards and move on with quality management on the European level? There have been discussions in last two ANSE General Assemblies and President meetings, some data on this topic have been gathered and Erasmus+ project handed in. With this meeting we would like to bring more action to realize the set tasks: to upgrade ANSE Quality standards and work on possible Quality management guidelines.

4 questions for discussion were:

1. How to get a clear description of ANSE Quality standards and what could be content of it?
2. How to integrate ECVision results in ANSE Quality standards?
3. How to include quality standards for digital supervisory practice?
4. What could be next steps to upgrade ANSE quality standards?

23 participants took part in Quality meeting: 7 ANSE board and 16 members from National organisations of Slovakia (ASSP), Estonia (ESCU), Germany DGSV, Switzerland BSO, Hungary MSZCT, Ireland SAI, Ukraine USSC, France PSF, Italy BSC, Croatia HDSOR, The Netherlands LVSC, Norway NOSCO, Lithuania LPSKA and Latvia (LSA).

Results from discussions

ANSE standards could be upgraded with:

- ✓ Definition from ECVision glossary.
- ✓ Defined content: what is to be taught and learned within the required educational hours (contents, basic elements of the curriculum).

- ✓ More hours for practise.

- ✓ Training content (subjects, topics).

- ✓ ECVision competencies.

- ✓ Requirements for teaching supervisors.

- ✓ Requirements/guidelines for teachers of supervision education.

- ✓ Lower the required years of professional experience from 4 to 3 or 2.

- ✓ Digital supervision standards.

Ideas of ANSE guidelines for quality management:

- ✓ Sharing experiences and good practice examples through short study visits or job shadowing.

- ✓ Create table to compare the standards of the different countries.

- ✓ Standards should include post training requirements, like and ongoing supervision:

  - national organisations.

  - certain national educational programs.

  - individual supervisors.

- ✓ Meta supervision standards (requirements etc.).

- ✓ Certification on national level for persons that can be accepted for doing supervision across borders (mutual recognition) do diversify.

- ✓ Minimal standards for practicing supervisors (professional supervisors). Good practise examples.

- ✓ Good practises of quality management in National organisations.

- ✓ ECVision competence framework, for example educational and certification process must fit and follow competencies of ECVision.

- ✓ To give a hint how to compare education programs (Master and Vocational).

- ✓ Standards for practising supervisors.

- ✓ guidelines for quality management (for example, supervisors will continue to develop their competencies: supervise their practise, further education etc.).

- ✓ quality talks between NO.

- ✓ simple transparent and not exceedingly long procedure based to make self-assessment on the Competence Framework to confirm both new members and full members.

- ✓ to share good practises of digital supervision.

- ✓ revise standards of ethics (for example, add digital supervision).

Other ideas:

- ✓ Evaluation research– to create joint research design in order to evaluate how are present standards embedded into supervision practice and education and to make an evaluation through these to see where more clarification is needed, where are challenges etc.
- ✓ Upgrade ECVision document, for example, Quality development review and intervision, supervision should be included Performance & Competencies terms
- ✓ For those supervisors, whose education is not according to ANSE standards, create possibility to upgrade their education (framework for this could be created by ANSE, but NO-s could work out the specific program for them).

Challenges and experiences of digital supervision has been discussed.

Next steps

NR	Activity	Who	When
1	To establish Quality working group (board and experts from NO)	Board and NO	Autumn 2020
2	Continue to collect Quality Standards and Quality management descriptions of NO and make them available on webpage	Board	Autumn 2020
3	Create comparable table of Quality Standards and Quality management in National Organisations	Working group	2021
4	Regular (twice a year) Quality Talks	Board and Quality group	November 2020 February 2021
5	Once in two years to have eye to eye meeting about Quality	Board and Quality group	2021 late spring
6	Standards Accepted in GA	Board	GA 2022
7	Research on this topic	Working group	