

ANSE, GA, October 28-30,2022
Prof. dr. sc. Kristina Urbanc, Croatia



hrvatsko društvo
za superviziju i
organizacijski razvoj

**Hrvatsko
Društvo za
Superviziju i
Organizacijski
Razvoj**

**Croatian
Society for
Supervision and
Organisational
Development**

Croatian NO: founded in 1998, 121 members, lives in the building of Department of Social Work, Faculty of Law, University of Zagreb



Focus: supervision during crises

- Crises caused by pandemia and devastating earthquakes in Zagreb, the capitol of Croatia and the area at a distance of some 50 km from Zagreb from March 2020 till December 2020 (900 earthquakes)
- During the year of the pandemic, the HDSOR members offered huge number of supervision pro bono to the professionals/volunteers helping in the areas affected by earthquakes.
- **Special focus is given to the supportive aspects in supervision** due to the needs of professionals and volunteers who were victims of the earthquakes themselves.





The impact of supervision on community/society and vice versa

- Promoting **supervision as a profession** - informing community about licenced supervisors (versus self-made supervisors), standards, ethics and values according to ANSE; reacting in public against the new Social Care Act Proposal of the Ministry of labour and social care 2022
- **Regional cooperation** with Bosnia and Herzegovina, Slovenia and Monte Negro (regional visits, workshops, trainings)
- Supervision from HDSOR is wanted more and more by NGO's, institutions, professionals and volunteers in psychosocial area, schools, medical units...

Visibility of HDSOR

Participation at conferences/events

- Participation of NO members at the round tables, conferences, public events promoting supervision within the professional community as a profession
- Participating at ANSE events and activities (Quality standards meetings, ANSE Journal editorial board, Summer University in Riga, GA)
- Keynote lecture at the international conference of International federation of social work, Oct 2021: Embedding professional experiences from supervision in turbulent times in the future of social work practice in Croatia (Urbanc, K.)

<http://ifsw2021.eu/timetable/event/embedding-professional-experiences-from-supervision-in-turbulent-times-in-the-future-of-social-work-practice-in-croatia/>

Recent publication on supervision

- Ajduković, M. (2020) Supervizija na daljinu u vrijeme COVID-19 krize. Ljetopis socijalnog rada, 27, 1, 7-30.
- Cicak, M. and Urbanc, K. (2020) Role of ethics in creating supervision a safe place. ANSE Journal on supervision. Vol 4 (2). ANSE / Kloosterhof: Vienna (A)/ Neer (NL).
- Urbanc, K. and Vlastic, T. (2021) Dealing with new experiences: Online supervision in turbulent times. ANSE Journal on supervision. Vol 4 (3) ANSE /Kloosterhof: Vienna (A)/ Neer (NL)
- Pantić, Z. (2022) Supervision in Croatia, ANSE Journal on supervision. Vol 5 (3) ANSE /Kloosterhof: Vienna (A)/ Neer (NL)

Projects in the period of 2020-2022

- Projects focused on **strengthening capacities of professionals in psychosocial work** giving individual and group supervision in partnership:
 - (1) **Emergency response to earthquake** in Sisak-Moslavina County – Mental Health and Psychosocial Support by partnership with Society for Psychological Assistance.
 - (2) **Supporting child protection professionals** for the response in large-scale highly stressful disruptive events and disasters by the Society for Psychological Assistance and UNICEF.
 - (3) **Supervision for Imprisonment and probation system officers** (273 hours of supervision, 21 groups, with 104 supervisees) in partnership with NGO's
 - (4) **Supervision for 52 professionals working with families from the Ukraine**, by SPA
- **Supporting PhD researches** in cooperation with HDSOR (Vlašić, T.): dealing with some specific questions due to online supervision (supervisor's responsibilities and roles in online supervision; dealing with difficult emotions in online supervision; group dynamics in online supervision; confidentiality and how does that influence the level of self-disclosure of supervisees (and supervisors)?

Working in partnership:

- **Croatian Society for Supervision and Organisational Development**
- Society for psychological assistance
- Supervision is embedded in curriculum of social work, Department of Social Work, University of Zagreb
- Postgraduate study of supervision, University of Zagreb, Department of social Work
- Professional associations, chambers, bodies (in social work, psychology, psychotherapy, pedagogy aknowledge participation in supervision as credits for (re)licencing of their members



Announcement:

**Regional
supervision
conference in
April 2023 in
Croatia**

